

QUALITY POLICY

WE WANT OUR CUSTOMERS TO BE SATISFIED

For us, customer satisfaction not only means meeting our customers' specific requirements in terms of quality, service and cost-effectiveness, but also creating an environment that ensures we meet these high demands in future as well.

We are committed to supplying safe products to our customers and to understanding all the issues involving safety associated with our products.

We actively promote responsibility and concern for the safety of our customers, our employees and the general public at all levels of the company and in all aspects of our business.

WE GUARANTEE COMPLIANCE WITH HIGH QUALITY STANDARDS

In this context, quality not only means fulfilment of our customers' quality-related specifications and a production facility equipped as far as is economically feasible with state-of-the-art technology, but also a social climate that guarantees the satisfaction of all our employees.

WE SAFEGUARD THE HAI GROUP LOCATIONS

This is achieved by our companies producing high-grade aluminium alloys plus high-quality aluminium profiles and components for various industries. All under one roof.

WE SELECT OUR SUPPLIERS CAREFULLY AND CONSIDER THEM AS OUR PARTNERS

Collaboration with our partners and suppliers is an important pillar of our success, always being based on fairness as well as mutual respect and support.

WE IMPROVE OURSELVES CONTINUOUSLY

We comply with applicable requirements and continually evaluate and improve the effectiveness of the quality management system.

To ensure the future success of our company, we invest continuously in technologies and production, as well as in the qualifications and vocational training of our employees. We constantly monitor, document and improve the quality of our processes and products.

WE INFORM OUR EMPLOYEES

It is important for us that our measures addressing quality, the environment and occupational safety are understood and supported by our employees. This is a key condition for optimum implementation of our objectives and measures. We place great importance on honest and respectful dealings with all employees.

Professional expertise and commitment, as well as trust, opportunity and dynamism, are the key cornerstones of our corporate culture.

THE MANAGEMENT OF HAI GROUP

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EXPECT MORE!

